

Michael H. Scheuerman

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Summary: **Executive Management professional with widely diversified experience from the boardroom to the computer room. Proven leader in devising and applying solutions to business problems; results-oriented and strong interpersonal skills. Ability to implement a vision with practical solutions.**

2015

Adjunct Professor

Portland State University
Portland, OR

- Developed content and taught MBA class MGMT 515 001 "Information, Systems, and Technology in Organizations"

2006-Present

Virtual Information Executives CIO Consultant

Portland, OR

2015-2016

CIO Consultant

DW Fritz
Wilsonville, OR

- Conducted strategic technology management assessment for this leading manufacturer of industrial robots.
- Presented findings and recommendations to executive management.
- Developed essential IT Policies and Procedures.
- Developed 3-year IT Strategic Plan.

2013 - 2015

Chief Information Officer

Portland Art Museum
Portland, OR

- Conducted technology assessment for the oldest institution of its type west of the Mississippi.
- Presented findings and recommendations to executive management.
- Developed a tactical plan to put the museum back on a stable technology foundation.
- Developed an IT Governance Model to ensure that technology investments returned appropriate business value.
- Developed a 3-year technology strategic plan that dovetailed with the museum's 3-year business strategy plan.
- Revised and implemented all IT policies.
- Achieved a \$10,000 annual reduction in personnel costs by outsourcing all technology infrastructure management.
- Reduced overall communications costs by \$14,000/year through vendor consolidation.
- Guided the complete redesign and development of the network infrastructure as well as deployment of wireless access points throughout all the galleries in the museum.

2011

Management Consultant

Wesley Homes.
Des Moines, WA

- Conducted strategic technology management assessment for this leading long term care provider.
- Presented the assessment results to executive management and board and was asked to implement the recommendations.
- Developed a strategic plan to implement a patient-centric EMR system.
- Established an IT governance structure that allowed executive management to prioritize all IT related projects throughout the company.
- Instituted a project management process ensuring projects were completed on-time / on-budget.
- Developed a strategic technology architecture that ensured all technology used was able to be supported and was integrated.

2010

Interim CIO

Randall Group, Inc.
Portland, OR

- Conducted technology assessment for this leading residential real estate management company.

- Presented the assessment results to executive management and was asked to implement the recommendations.
- Established an IT governance structure that allowed executive management to prioritize all IT related projects throughout the company.
- Instituted a project management process ensuring projects were completed on-time / on-budget.
- Developed a technology strategy that provided the management team with data allowing informed, timely decision making.
- Combined two IT-related departments into a single functional unit.
- Created CIO job description and assisted in hiring the permanent CIO.
- Lead projects to renew web site including resident portal and online leasing applications

2010

*Oregon Youth Authority***CIO Consultant**

Salem, OR

- Conducted IT organizational assessment for this nationally renowned state youth offender agency.
- Determined the sources of discontent within the IT department and recommended organizational changes to alleviate that disgruntlement.
- Presented the assessment results and recommendations to executive management.
- Developed job description for CIO and assisted in placing an interim CIO while a permanent replacement was found.

2009

*NatureBake***Management Consultant**

Portland, OR

- Conducted technology assessment for a leading regional producer of natural baked breads.
- Developed strategic plan to replace the current home-grown ERP system with a commercially developed and maintained system.
- Developed an RFP, reviewed responses, conducted interviews and selected vendor.
- Developed recommendations that were implemented by the company for acquiring and deploying the selected ERP system

2008

*Kettle Foods***Interim CIO**

Salem, OR

- Conducted technology assessment for a leading manufacturer of high quality natural snack foods.
- Developed a profile of current technology capabilities, strengths and weaknesses.
- Presented findings and recommendations to executive management.
- Developed an IT Governance Model to ensure that technology investments returned appropriate business value.
- Developed and guided a complete review and reinstallation of the company ERP system.
- Reorganized IT department to provide better service and more efficient response to user needs.
- Reviewed IT Director resumès and developed candidate assessment criteria.
- Guided project to implement Trade Funds Management System ensuring that distributor customers were compensated correctly and discount funds were used effectively.

2007

*Saint Patrick Hospital and Health Sciences Center***CIO Consultant**

Missoula, MT

- Conducted technology assessment for a leading hospital in Western Montana.
- Developed a profile of current technology capabilities, strengths and weaknesses.
- Presented findings and recommendations to senior management.
- Conducted strategic planning sessions with hospital and partners senior management to establish priorities for technology projects.

2005-Present

Catalyst Consulting Group

Portland, OR

Associate Consultant

2011

*Bank Independent.***Interim CIO**

Sheffield, AL

- Developed and maintained strategic technology vision for \$1B privately-held community bank.

- Lead negotiations and managed vendor contracts providing all aspects of technology including core system outsourcing and software applications.
- Reorganized IT department to focus on service management and providing business units with services and value that were not being delivered.
- Created CIO job description and assisted in hiring the permanent CIO.
- Developed technology governance process to ensure that executive management was informed regarding technology projects priorities and results.
- Developed Strategic Technology Plan including implementation of online banking, bill pay, customer relationship management, call center customer interaction systems.

2005 - 2010

*Schnitzer Investment Corp.***Retained CIO**

Portland, OR

- Developed and maintained strategic technology vision for \$1B privately-held Investment Company.
- Negotiated and managed vendor contracts providing all aspects of technology infrastructure including telephone switches and service, network servers, desktop systems, and software applications.
- Advised multiple subsidiary partnerships on establishing their own operational infrastructure which furthered the strategic goals of Schnitzer Investment Corp.
- Developed a plan that minimized the number of vendors managed and negotiated contracts that provided complete IT services precluding the need to add staff.
- Provided management and definition of all IT activities including leadership role which established new IT outsourcing paradigm for small companies while reducing costs \$200,000 per year.

2006

*First Republic Bank.***Merger Operations Consultant**

San Francisco, CA

- Lead the development and management of project plans for the merger of operations for \$10B financial institution acquiring a \$600M bank.
- Advised operational personnel on negotiations with multiple services providers including outsourced host processor, ATM network vendors, and Online banking providers.
- Developed a plan that minimized the impact on the acquired bank's customers.
- Negotiated vendor services pertaining to merger requirements including migration of data from acquired bank's core processing, ATM and Online banking vendors.

2005-Present

Independent Consultant

Portland, OR

2007

*Longview Timber***Management Consultant**

Longview, WA

- Developed a technology outsourcing plan for an international timberlands management company.
- Developed Requests for Proposal to ensure that appropriate services would be provided.
- Reviewed proposals, developed recommendations and presented them to senior management.

2006

*Medical Teams International***CIO Consultant**

Portland, OR

- Lead the development of an Enterprise Architecture Plan for this leading international non-profit organization.
- Formed a cross-functional team of stakeholders to ensure that the EAP would reflect the needs of the entire organization.
- Developed a list of prioritized projects to implement the Plan.
- Established IT governance guidelines to ensure that projects would receive appropriate consideration and priority.

2002-2004

*Northwest Corporate Credit Union***Senior Vice President/CIO/CUSO President**

Portland, OR

1998-2002

*First Technology Credit Union***CIO/Business Technology Officer**

Beaverton, OR

1997-1998
Vice President of Technology

Fiserv - Summit Information Systems
Corvallis, OR

1992-1996
Chief Information Officer

Providence Health System - Puget Sound
Seattle, WA

Education: Masters Degree Program
BS Degree

MANAGEMENT INFORMATION SYSTEMS
PRE MEDICAL ZOOLOGY

Publications and Presentations:

- *The Edge: Business Performance Through Information Technology Leadership*
- *The Outsourcing Continuum*
- *Choosing an Outsourcing Partner*
- *The Directors Guide to the Technology*
- *The CIO Reinvented*
- *Becoming a Trusted Financial Advisor*
- *Crossing the Line between Competitive Advantage and Utility*
- *Assessing New Technology Risks*